

GENERAL SERVICES ADMINISTRATION

Federal Supply Service *Authorized Federal Supply Schedule Price List*

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

Multiple Award Schedule (MAS)
FSC Group Class 70
FSC/PSC: D399
Contract Number: GS-35F-0378X

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract Period: 10/10/2016 – 05/10/2021

Contractor: COLSA Corporation
6728 Odyssey Drive
Huntsville, AL 35806 3302

Telephone: (256) 964-5276
FAX Number: (256) 964-5419
Web Site: www.colsa.com
E-mail: tmagnusson@colsa.com
Contract Administration: Tim Magnusson

Business Size: Small based on primary NAICS 541715

CUSTOMER INFORMATION:

1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to item descriptions:

SINs	SIN Descriptions
54151S	54151S Information Technology Professional Services
OLM	OLM Order-Level Materials (OLM)

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. See Attachment 1.

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item. See Attachment 2.

2. Maximum Order: \$500,000

3. Minimum Order: \$100.00

4. Geographic Coverage (delivery Area): Domestic only

5. Point(s) of production (city, county, and state or foreign country): Same as company address

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted). See Attachment.

7. Quantity discounts: None Offered

8. Prompt payment terms: Net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Notification that Government purchase cards are accepted up to the micro-purchase threshold: Yes

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: will accept over \$3,000

10. Foreign items (list items by country of origin): None

11a. Time of Delivery (Contractor insert number of days): Specified on the Task Order

11b. Expedited Delivery. If items are available for expedited delivery, they will be noted in this price list.

11c. Overnight and 2-day delivery. Please contact COLSA Corporation to determine whether overnight and 2-day delivery are available. The schedule customer may contact COLSA Corporation for rates for overnight and 2-day delivery.

- 11d. **Urgent Requirements.** Urgent Requirements will be handled in compliance with the Urgent Requirements clause I-FSS-140-B of the GSA contract. Agencies can also contact COLSA Corporation's representative to effect a faster delivery.
12. **F.O.B Points(s):** Destination
- 13a. **Ordering Address(es):** COLSA Corporation, 6728 Odyssey Drive, Huntsville, AL 35806 3302
- 13b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).
14. **Payment address(es):** P.O. Box 1068 Huntsville, AL 35807-3301 ATTN: Accounts Receivable
15. **Warranty provision.:** COLSA Corporation's standard commercial warranty.
16. **Export Packing Charges (if applicable):** N/A
17. **Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level):** Contact COLSA Corporation
18. **Terms and conditions of rental, maintenance, and repair (if applicable):** N/A
19. **Terms and conditions of installation (if applicable):** N/A
20. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable):** N/A
- 20a. **Terms and conditions for any other services (if applicable):** N/A
21. **List of service and distribution points (if applicable):** N/A
22. **List of participating dealers (if applicable):** N/A
23. **Preventive maintenance (if applicable):** N/A
- 24a. **Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).:** N/A
- 24b. **If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.)** The EIT standards can be found at: www.Section508.gov/.
25. **Data Universal Numbering System (DUNS) number:** 102067378
26. **Notification regarding registration in System for Award Management (SAM) database.:** Registered

Attachment 1 – Rates

REGIONS DEFINED FOR SIN 54151S

Region	Applicable Work Location/Rate Table
Region A	All other 48 contiguous states and US territories
Region B	Virginia, Pennsylvania, New York, New Jersey, Maine, Washington, D.C, Vermont, New Hampshire, Massachusetts, Rhode Island, Connecticut, Delaware, Maryland
Region C	California, Arizona, Washington, Oregon, Nevada, Hawaii, Alaska, Puerto Rico

**PERIOD OF PERFORMANCE DEFINED
GSA Labor Rate Table**

Year 6 - Period of Performance- 10/10/2016-5/10/2017

Year 7- Period of Performance- 5/11/2017-5/10/2018

Year 8 - Period of Performance- 5/11/2018-5/10/2019

Year 9 - Period of Performance- 5/11/2019-5/10/2020

Year 10 - Period of Performance- 5/11/2020-5/10/2021

COLSA Corporation		Region A				
		Contractor-Site Labor Rates				
Item #	Labor Category	Year 6	Year 7	Year 8	Year 9	Year 10
1	IT Network/Communications Analyst I	\$52.05	\$53.09	\$54.15	\$55.23	\$56.33
2	IT Network/Communications Analyst II	\$62.07	\$63.31	\$64.58	\$65.87	\$67.19
3	IT Network/Communications Analyst III	\$77.84	\$79.40	\$80.99	\$82.61	\$84.26
4	IT Network/Communications Engineer I	\$59.86	\$61.06	\$62.28	\$63.53	\$64.80
5	IT Network/Communications Engineer II	\$77.40	\$78.95	\$80.53	\$82.14	\$83.78
6	IT Network/Communications Engineer III	\$92.92	\$94.78	\$96.68	\$98.61	\$100.58
7	IT User Services Analyst I	\$34.94	\$35.64	\$36.35	\$37.08	\$37.82
8	IT User Services Analyst II	\$41.26	\$42.09	\$42.93	\$43.79	\$44.67
9	IT User Services Analyst III	\$59.96	\$61.16	\$62.38	\$63.63	\$64.90
10	Information Technology Assurance Analyst I	\$43.94	\$44.82	\$45.72	\$46.63	\$47.56
11	Information Technology Assurance Analyst II	\$72.31	\$73.76	\$75.24	\$76.74	\$78.27
12	Information Technology Assurance Analyst III	\$79.92	\$81.52	\$83.15	\$84.81	\$86.51
13	Information Technology Systems Technician I	\$36.01	\$36.73	\$37.46	\$38.21	\$38.97
14	Information Technology Systems Technician II	\$41.97	\$42.81	\$43.67	\$44.54	\$45.43
15	Information Technology Systems Technician III	\$56.65	\$57.78	\$58.94	\$60.12	\$61.32
16	Information Technology Programmer I	\$60.33	\$61.54	\$62.77	\$64.03	\$65.31
17	Information Technology Programmer II	\$74.67	\$76.16	\$77.68	\$79.23	\$80.81
18	Information Technology Programmer III	\$85.44	\$87.15	\$88.89	\$90.67	\$92.48
19	Information Technology Software Analyst I	\$43.76	\$44.64	\$45.53	\$46.44	\$47.37
20	Information Technology Software Analyst II	\$64.87	\$66.17	\$67.49	\$68.84	\$70.22
21	Information Technology Software Analyst III	\$71.84	\$73.28	\$74.75	\$76.25	\$77.78
22	Information Technology Systems Analyst I	\$51.20	\$52.22	\$53.26	\$54.33	\$55.42
23	Information Technology Systems Analyst II	\$59.86	\$61.06	\$62.28	\$63.53	\$64.80
24	Information Technology Systems Analyst III	\$77.03	\$78.57	\$80.14	\$81.74	\$83.37
25	Information Technology Systems Engineer I	\$59.86	\$61.06	\$62.28	\$63.53	\$64.80
26	Information Technology Systems Engineer II	\$80.33	\$81.94	\$83.58	\$85.25	\$86.96
27	Information Technology Systems Engineer III	\$111.34	\$113.57	\$115.84	\$118.16	\$120.52
28	Information Technology Equipment Operator I	\$41.26	\$42.09	\$42.93	\$43.79	\$44.67
29	Information Technology Equipment Operator II	\$59.96	\$61.16	\$62.38	\$63.63	\$64.90
30	Information Technology Systems Administrator I	\$46.74	\$47.67	\$48.62	\$49.59	\$50.58
31	Information Technology Systems Administrator II	\$71.84	\$73.28	\$74.75	\$76.25	\$77.78
32	Information Technology Systems Administrator III	\$90.08	\$91.88	\$93.72	\$95.59	\$97.50
33	Information Technology Web Developer I	\$74.74	\$76.23	\$77.75	\$79.31	\$80.90
34	Information Technology Web Developer II	\$83.83	\$85.51	\$87.22	\$88.96	\$90.74
35	Information Technology Web Developer III	\$96.08	\$98.00	\$99.96	\$101.96	\$104.00
36	Information Technology Subject Matter Expert I	\$185.81	\$189.53	\$193.32	\$197.19	\$201.13
37	Information Technology Subject Matter Expert II	\$241.70	\$246.53	\$251.46	\$256.49	\$261.62
38	Information Technology Subject Matter Expert III	\$285.45	\$291.16	\$296.98	\$302.92	\$308.98
39	Information Technology Project Manager I	\$96.32	\$98.25	\$100.22	\$102.22	\$104.26
40	Information Technology Project Manager II	\$109.30	\$111.49	\$113.72	\$115.99	\$118.31
41	Information Technology Project Manager III	\$123.41	\$125.88	\$128.40	\$130.97	\$133.59
42	Information Technology Administrative Support I	\$36.08	\$36.80	\$37.54	\$38.29	\$39.06
43	Information Technology Administrative Support II	\$54.43	\$55.52	\$56.63	\$57.76	\$58.92
44	Information Technology Document Writer/ Editor I	\$45.61	\$46.52	\$47.45	\$48.40	\$49.37
45	Information Technology Document Writer/ Editor II	\$61.79	\$63.03	\$64.29	\$65.58	\$66.89
46	Information Technology Document Writer/ Editor III	\$66.85	\$68.19	\$69.55	\$70.94	\$72.36
47	Information Technology Quality Assurance Analyst I	\$56.54	\$57.67	\$58.82	\$60.00	\$61.20
48	Information Technology Quality Assurance Analyst II	\$77.84	\$79.40	\$80.99	\$82.61	\$84.26
49	Information Technology Program Analyst I	\$39.12	\$39.90	\$40.70	\$41.51	\$42.34
50	Information Technology Program Analyst II	\$54.43	\$55.52	\$56.63	\$57.76	\$58.92
51	Information Technology Program Analyst III	\$68.17	\$69.53	\$70.92	\$72.34	\$73.79

** Degree requirements may be substituted for experience as follows: 2 yr. of experience for 1 yr. of required education.

COLSA Corporation		Region A				
		Customer-Site Labor Rates				
Item #	Labor Category	Year 6	Year 7	Year 8	Year 9	Year 10
1	IT Network/Communications Analyst I	\$44.81	\$45.71	\$46.62	\$47.55	\$48.50
2	IT Network/Communications Analyst II	\$53.45	\$54.52	\$55.61	\$56.72	\$57.85
3	IT Network/Communications Analyst III	\$67.00	\$68.34	\$69.71	\$71.10	\$72.52
4	IT Network/Communications Engineer I	\$51.53	\$52.56	\$53.61	\$54.68	\$55.77
5	IT Network/Communications Engineer II	\$66.65	\$67.98	\$69.34	\$70.73	\$72.14
6	IT Network/Communications Engineer III	\$80.01	\$81.61	\$83.24	\$84.90	\$86.60
7	IT User Services Analyst I	\$30.08	\$30.68	\$31.29	\$31.92	\$32.56
8	IT User Services Analyst II	\$35.53	\$36.24	\$36.96	\$37.70	\$38.45
9	IT User Services Analyst III	\$51.61	\$52.64	\$53.69	\$54.76	\$55.86
10	Information Technology Assurance Analyst I	\$37.84	\$38.60	\$39.37	\$40.16	\$40.96
11	Information Technology Assurance Analyst II	\$62.26	\$63.51	\$64.78	\$66.08	\$67.40
12	Information Technology Assurance Analyst III	\$68.80	\$70.18	\$71.58	\$73.01	\$74.47
13	Information Technology Systems Technician I	\$31.00	\$31.62	\$32.25	\$32.90	\$33.56
14	Information Technology Systems Technician II	\$36.12	\$36.84	\$37.58	\$38.33	\$39.10
15	Information Technology Systems Technician III	\$48.77	\$49.75	\$50.75	\$51.77	\$52.81
16	Information Technology Programmer I	\$51.95	\$52.99	\$54.05	\$55.13	\$56.23
17	Information Technology Programmer II	\$64.29	\$65.58	\$66.89	\$68.23	\$69.59
18	Information Technology Programmer III	\$73.55	\$75.02	\$76.52	\$78.05	\$79.61
19	Information Technology Software Analyst I	\$37.68	\$38.43	\$39.20	\$39.98	\$40.78
20	Information Technology Software Analyst II	\$55.85	\$56.97	\$58.11	\$59.27	\$60.46
21	Information Technology Software Analyst III	\$61.86	\$63.10	\$64.36	\$65.65	\$66.96
22	Information Technology Systems Analyst I	\$44.08	\$44.96	\$45.86	\$46.78	\$47.72
23	Information Technology Systems Analyst II	\$51.53	\$52.56	\$53.61	\$54.68	\$55.77
24	Information Technology Systems Analyst III	\$66.34	\$67.67	\$69.02	\$70.40	\$71.81
25	Information Technology Systems Engineer I	\$51.53	\$52.56	\$53.61	\$54.68	\$55.77
26	Information Technology Systems Engineer II	\$69.17	\$70.55	\$71.96	\$73.40	\$74.87
27	Information Technology Systems Engineer III	\$95.86	\$97.78	\$99.74	\$101.73	\$103.76
28	Information Technology Equipment Operator I	\$35.53	\$36.24	\$36.96	\$37.70	\$38.45
29	Information Technology Equipment Operator II	\$51.61	\$52.64	\$53.69	\$54.76	\$55.86
30	Information Technology Systems Administrator I	\$40.24	\$41.04	\$41.86	\$42.70	\$43.55
31	Information Technology Systems Administrator II	\$61.86	\$63.10	\$64.36	\$65.65	\$66.96
32	Information Technology Systems Administrator III	\$77.56	\$79.11	\$80.69	\$82.30	\$83.95
33	Information Technology Web Developer I	\$64.35	\$65.64	\$66.95	\$68.29	\$69.66
34	Information Technology Web Developer II	\$72.19	\$73.63	\$75.10	\$76.60	\$78.13
35	Information Technology Web Developer III	\$82.73	\$84.38	\$86.07	\$87.79	\$89.55
36	Information Technology Subject Matter Expert I	\$185.81	\$189.53	\$193.32	\$197.19	\$201.13
37	Information Technology Subject Matter Expert II	\$241.70	\$246.53	\$251.46	\$256.49	\$261.62
38	Information Technology Subject Matter Expert III	\$285.45	\$291.16	\$296.98	\$302.92	\$308.98
39	Information Technology Project Manager I	\$82.92	\$84.58	\$86.27	\$88.00	\$89.76
40	Information Technology Project Manager II	\$94.11	\$95.99	\$97.91	\$99.87	\$101.87
41	Information Technology Project Manager III	\$106.23	\$108.35	\$110.52	\$112.73	\$114.98
42	Information Technology Administrative Support I	\$31.07	\$31.69	\$32.32	\$32.97	\$33.63
43	Information Technology Administrative Support II	\$46.85	\$47.79	\$48.75	\$49.73	\$50.72
44	Information Technology Document Writer/ Editor I	\$39.28	\$40.07	\$40.87	\$41.69	\$42.52
45	Information Technology Document Writer/ Editor II	\$53.19	\$54.25	\$55.34	\$56.45	\$57.58
46	Information Technology Document Writer/ Editor III	\$57.54	\$58.69	\$59.86	\$61.06	\$62.28
47	Information Technology Quality Assurance Analyst I	\$48.68	\$49.65	\$50.64	\$51.65	\$52.68
48	Information Technology Quality Assurance Analyst II	\$67.00	\$68.34	\$69.71	\$71.10	\$72.52
49	Information Technology Program Analyst I	\$33.68	\$34.35	\$35.04	\$35.74	\$36.45
50	Information Technology Program Analyst II	\$46.85	\$47.79	\$48.75	\$49.73	\$50.72
51	Information Technology Program Analyst III	\$58.69	\$59.86	\$61.06	\$62.28	\$63.53

** Degree requirements may be substituted for experience as follows: 2 yr. of experience for 1 yr. of required education.

COLSA Corporation		Region B				
Labor Category		Contractor-Site Labor Rates				
Item #		Year 6	Year 7	Year 8	Year 9	Year 10
1	IT Network/Communications Analyst I	\$65.59	\$66.90	\$68.24	\$69.60	\$70.99
2	IT Network/Communications Analyst II	\$78.20	\$79.76	\$81.36	\$82.99	\$84.65
3	IT Network/Communications Analyst III	\$98.06	\$100.02	\$102.02	\$104.06	\$106.14
4	IT Network/Communications Engineer I	\$75.42	\$76.93	\$78.47	\$80.04	\$81.64
5	IT Network/Communications Engineer II	\$97.52	\$99.47	\$101.46	\$103.49	\$105.56
6	IT Network/Communications Engineer III	\$117.08	\$119.42	\$121.81	\$124.25	\$126.74
7	IT User Services Analyst I	\$44.02	\$44.90	\$45.80	\$46.72	\$47.65
8	IT User Services Analyst II	\$51.99	\$53.03	\$54.09	\$55.17	\$56.27
9	IT User Services Analyst III	\$75.54	\$77.05	\$78.59	\$80.16	\$81.76
10	Information Technology Assurance Analyst I	\$55.37	\$56.48	\$57.61	\$58.76	\$59.94
11	Information Technology Assurance Analyst II	\$91.11	\$92.93	\$94.79	\$96.69	\$98.62
12	Information Technology Assurance Analyst III	\$100.67	\$102.68	\$104.73	\$106.82	\$108.96
13	Information Technology Systems Technician I	\$45.37	\$46.28	\$47.21	\$48.15	\$49.11
14	Information Technology Systems Technician II	\$52.89	\$53.95	\$55.03	\$56.13	\$57.25
15	Information Technology Systems Technician III	\$71.37	\$72.80	\$74.26	\$75.75	\$77.27
16	Information Technology Programmer I	\$76.02	\$77.54	\$79.09	\$80.67	\$82.28
17	Information Technology Programmer II	\$94.07	\$95.95	\$97.87	\$99.83	\$101.83
18	Information Technology Programmer III	\$107.65	\$109.80	\$112.00	\$114.24	\$116.52
19	Information Technology Software Analyst I	\$55.15	\$56.25	\$57.38	\$58.53	\$59.70
20	Information Technology Software Analyst II	\$81.73	\$83.36	\$85.03	\$86.73	\$88.46
21	Information Technology Software Analyst III	\$90.53	\$92.34	\$94.19	\$96.07	\$97.99
22	Information Technology Systems Analyst I	\$64.52	\$65.81	\$67.13	\$68.47	\$69.84
23	Information Technology Systems Analyst II	\$75.42	\$76.93	\$78.47	\$80.04	\$81.64
24	Information Technology Systems Analyst III	\$97.07	\$99.01	\$100.99	\$103.01	\$105.07
25	Information Technology Systems Engineer I	\$75.42	\$76.93	\$78.47	\$80.04	\$81.64
26	Information Technology Systems Engineer II	\$101.22	\$103.24	\$105.30	\$107.41	\$109.56
27	Information Technology Systems Engineer III	\$140.28	\$143.09	\$145.95	\$148.87	\$151.85
28	Information Technology Equipment Operator I	\$51.99	\$53.03	\$54.09	\$55.17	\$56.27
29	Information Technology Equipment Operator II	\$75.54	\$77.05	\$78.59	\$80.16	\$81.76
30	Information Technology Systems Administrator I	\$58.89	\$60.07	\$61.27	\$62.50	\$63.75
31	Information Technology Systems Administrator II	\$90.53	\$92.34	\$94.19	\$96.07	\$97.99
32	Information Technology Systems Administrator III	\$113.51	\$115.78	\$118.10	\$120.46	\$122.87
33	Information Technology Web Developer I	\$94.16	\$96.04	\$97.96	\$99.92	\$101.92
34	Information Technology Web Developer II	\$105.63	\$107.74	\$109.89	\$112.09	\$114.33
35	Information Technology Web Developer III	\$121.06	\$123.48	\$125.95	\$128.47	\$131.04
36	Information Technology Subject Matter Expert I	\$185.81	\$189.53	\$193.32	\$197.19	\$201.13
37	Information Technology Subject Matter Expert II	\$241.70	\$246.53	\$251.46	\$256.49	\$261.62
38	Information Technology Subject Matter Expert III	\$285.45	\$291.16	\$296.98	\$302.92	\$308.98
39	Information Technology Project Manager I	\$121.36	\$123.79	\$126.27	\$128.80	\$131.38
40	Information Technology Project Manager II	\$137.72	\$140.47	\$143.28	\$146.15	\$149.07
41	Information Technology Project Manager III	\$155.49	\$158.60	\$161.77	\$165.01	\$168.31
42	Information Technology Administrative Support I	\$45.46	\$46.37	\$47.30	\$48.25	\$49.22
43	Information Technology Administrative Support II	\$68.56	\$69.93	\$71.33	\$72.76	\$74.22
44	Information Technology Document Writer/ Editor I	\$57.46	\$58.61	\$59.78	\$60.98	\$62.20
45	Information Technology Document Writer/ Editor II	\$77.88	\$79.44	\$81.03	\$82.65	\$84.30
46	Information Technology Document Writer/ Editor III	\$84.23	\$85.91	\$87.63	\$89.38	\$91.17
47	Information Technology Quality Assurance Analyst I	\$71.24	\$72.66	\$74.11	\$75.59	\$77.10
48	Information Technology Quality Assurance Analyst II	\$98.06	\$100.02	\$102.02	\$104.06	\$106.14
49	Information Technology Program Analyst I	\$49.29	\$50.28	\$51.29	\$52.32	\$53.37
50	Information Technology Program Analyst II	\$68.56	\$69.93	\$71.33	\$72.76	\$74.22
51	Information Technology Program Analyst III	\$85.90	\$87.62	\$89.37	\$91.16	\$92.98

** Degree requirements may be substituted for experience as follows: 2 yr. of experience for 1 yr. of required education.

COLSA Corporation		Region B				
Labor Category		Customer-Site Labor Rates				
Item #		Year 6	Year 7	Year 8	Year 9	Year 10
1	IT Network/Communications Analyst I	\$56.46	\$57.59	\$58.74	\$59.91	\$61.11
2	IT Network/Communications Analyst II	\$67.32	\$68.67	\$70.04	\$71.44	\$72.87
3	IT Network/Communications Analyst III	\$84.43	\$86.12	\$87.84	\$89.60	\$91.39
4	IT Network/Communications Engineer I	\$64.93	\$66.23	\$67.55	\$68.90	\$70.28
5	IT Network/Communications Engineer II	\$83.96	\$85.64	\$87.35	\$89.10	\$90.88
6	IT Network/Communications Engineer III	\$100.81	\$102.83	\$104.89	\$106.99	\$109.13
7	IT User Services Analyst I	\$37.90	\$38.66	\$39.43	\$40.22	\$41.02
8	IT User Services Analyst II	\$44.76	\$45.66	\$46.57	\$47.50	\$48.45
9	IT User Services Analyst III	\$65.05	\$66.35	\$67.68	\$69.03	\$70.41
10	Information Technology Assurance Analyst I	\$47.69	\$48.64	\$49.61	\$50.60	\$51.61
11	Information Technology Assurance Analyst II	\$78.45	\$80.02	\$81.62	\$83.25	\$84.92
12	Information Technology Assurance Analyst III	\$86.68	\$88.41	\$90.18	\$91.98	\$93.82
13	Information Technology Systems Technician I	\$39.07	\$39.85	\$40.65	\$41.46	\$42.29
14	Information Technology Systems Technician II	\$45.52	\$46.43	\$47.36	\$48.31	\$49.28
15	Information Technology Systems Technician III	\$61.46	\$62.69	\$63.94	\$65.22	\$66.52
16	Information Technology Programmer I	\$65.46	\$66.77	\$68.11	\$69.47	\$70.86
17	Information Technology Programmer II	\$81.02	\$82.64	\$84.29	\$85.98	\$87.70
18	Information Technology Programmer III	\$92.69	\$94.54	\$96.43	\$98.36	\$100.33
19	Information Technology Software Analyst I	\$47.49	\$48.44	\$49.41	\$50.40	\$51.41
20	Information Technology Software Analyst II	\$70.37	\$71.78	\$73.22	\$74.68	\$76.17
21	Information Technology Software Analyst III	\$77.94	\$79.50	\$81.09	\$82.71	\$84.36
22	Information Technology Systems Analyst I	\$55.56	\$56.67	\$57.80	\$58.96	\$60.14
23	Information Technology Systems Analyst II	\$64.93	\$66.23	\$67.55	\$68.90	\$70.28
24	Information Technology Systems Analyst III	\$83.58	\$85.25	\$86.96	\$88.70	\$90.47
25	Information Technology Systems Engineer I	\$64.93	\$66.23	\$67.55	\$68.90	\$70.28
26	Information Technology Systems Engineer II	\$87.16	\$88.90	\$90.68	\$92.49	\$94.34
27	Information Technology Systems Engineer III	\$120.79	\$123.21	\$125.67	\$128.18	\$130.74
28	Information Technology Equipment Operator I	\$44.76	\$45.66	\$46.57	\$47.50	\$48.45
29	Information Technology Equipment Operator II	\$65.05	\$66.35	\$67.68	\$69.03	\$70.41
30	Information Technology Systems Administrator I	\$50.72	\$51.73	\$52.76	\$53.82	\$54.90
31	Information Technology Systems Administrator II	\$77.94	\$79.50	\$81.09	\$82.71	\$84.36
32	Information Technology Systems Administrator III	\$97.73	\$99.68	\$101.67	\$103.70	\$105.77
33	Information Technology Web Developer I	\$81.08	\$82.70	\$84.35	\$86.04	\$87.76
34	Information Technology Web Developer II	\$90.95	\$92.77	\$94.63	\$96.52	\$98.45
35	Information Technology Web Developer III	\$104.23	\$106.31	\$108.44	\$110.61	\$112.82
36	Information Technology Subject Matter Expert I	\$185.81	\$189.53	\$193.32	\$197.19	\$201.13
37	Information Technology Subject Matter Expert II	\$241.70	\$246.53	\$251.46	\$256.49	\$261.62
38	Information Technology Subject Matter Expert III	\$285.45	\$291.16	\$296.98	\$302.92	\$308.98
39	Information Technology Project Manager I	\$104.49	\$106.58	\$108.71	\$110.88	\$113.10
40	Information Technology Project Manager II	\$118.58	\$120.95	\$123.37	\$125.84	\$128.36
41	Information Technology Project Manager III	\$133.86	\$136.54	\$139.27	\$142.06	\$144.90
42	Information Technology Administrative Support I	\$39.15	\$39.93	\$40.73	\$41.54	\$42.37
43	Information Technology Administrative Support II	\$59.03	\$60.21	\$61.41	\$62.64	\$63.89
44	Information Technology Document Writer/ Editor I	\$49.48	\$50.47	\$51.48	\$52.51	\$53.56
45	Information Technology Document Writer/ Editor II	\$67.04	\$68.38	\$69.75	\$71.15	\$72.57
46	Information Technology Document Writer/ Editor III	\$72.51	\$73.96	\$75.44	\$76.95	\$78.49
47	Information Technology Quality Assurance Analyst I	\$61.33	\$62.56	\$63.81	\$65.09	\$66.39
48	Information Technology Quality Assurance Analyst II	\$84.43	\$86.12	\$87.84	\$89.60	\$91.39
49	Information Technology Program Analyst I	\$42.44	\$43.29	\$44.16	\$45.04	\$45.94
50	Information Technology Program Analyst II	\$59.03	\$60.21	\$61.41	\$62.64	\$63.89
51	Information Technology Program Analyst III	\$73.96	\$75.44	\$76.95	\$78.49	\$80.06

** Degree requirements may be substituted for experience as follows: 2 yr. of experience for 1 yr. of required education.

COLSA Corporation		Region C				
Labor Category		Contractor-Site Labor Rates				
Item #		Year 6	Year 7	Year 8	Year 9	Year 10
1	IT Network/Communications Analyst I	\$61.41	\$62.64	\$63.89	\$65.17	\$66.47
2	IT Network/Communications Analyst II	\$73.24	\$74.70	\$76.19	\$77.71	\$79.26
3	IT Network/Communications Analyst III	\$91.84	\$93.68	\$95.55	\$97.46	\$99.41
4	IT Network/Communications Engineer I	\$70.64	\$72.05	\$73.49	\$74.96	\$76.46
5	IT Network/Communications Engineer II	\$91.33	\$93.16	\$95.02	\$96.92	\$98.86
6	IT Network/Communications Engineer III	\$109.66	\$111.85	\$114.09	\$116.37	\$118.70
7	IT User Services Analyst I	\$41.23	\$42.05	\$42.89	\$43.75	\$44.63
8	IT User Services Analyst II	\$48.69	\$49.66	\$50.65	\$51.66	\$52.69
9	IT User Services Analyst III	\$70.75	\$72.17	\$73.61	\$75.08	\$76.58
10	Information Technology Assurance Analyst I	\$51.87	\$52.91	\$53.97	\$55.05	\$56.15
11	Information Technology Assurance Analyst II	\$85.33	\$87.04	\$88.78	\$90.56	\$92.37
12	Information Technology Assurance Analyst III	\$94.29	\$96.18	\$98.10	\$100.06	\$102.06
13	Information Technology Systems Technician I	\$42.49	\$43.34	\$44.21	\$45.09	\$45.99
14	Information Technology Systems Technician II	\$49.52	\$50.51	\$51.52	\$52.55	\$53.60
15	Information Technology Systems Technician III	\$66.85	\$68.19	\$69.55	\$70.94	\$72.36
16	Information Technology Programmer I	\$71.20	\$72.62	\$74.07	\$75.55	\$77.06
17	Information Technology Programmer II	\$88.11	\$89.87	\$91.67	\$93.50	\$95.37
18	Information Technology Programmer III	\$100.82	\$102.84	\$104.90	\$107.00	\$109.14
19	Information Technology Software Analyst I	\$51.63	\$52.66	\$53.71	\$54.78	\$55.88
20	Information Technology Software Analyst II	\$76.54	\$78.07	\$79.63	\$81.22	\$82.84
21	Information Technology Software Analyst III	\$84.79	\$86.49	\$88.22	\$89.98	\$91.78
22	Information Technology Systems Analyst I	\$60.41	\$61.62	\$62.85	\$64.11	\$65.39
23	Information Technology Systems Analyst II	\$70.64	\$72.05	\$73.49	\$74.96	\$76.46
24	Information Technology Systems Analyst III	\$90.90	\$92.72	\$94.57	\$96.46	\$98.39
25	Information Technology Systems Engineer I	\$70.64	\$72.05	\$73.49	\$74.96	\$76.46
26	Information Technology Systems Engineer II	\$94.80	\$96.70	\$98.63	\$100.60	\$102.61
27	Information Technology Systems Engineer III	\$131.39	\$134.02	\$136.70	\$139.43	\$142.22
28	Information Technology Equipment Operator I	\$48.69	\$49.66	\$50.65	\$51.66	\$52.69
29	Information Technology Equipment Operator II	\$70.75	\$72.17	\$73.61	\$75.08	\$76.58
30	Information Technology Systems Administrator I	\$55.15	\$56.25	\$57.38	\$58.53	\$59.70
31	Information Technology Systems Administrator II	\$84.79	\$86.49	\$88.22	\$89.98	\$91.78
32	Information Technology Systems Administrator III	\$106.28	\$108.41	\$110.58	\$112.79	\$115.05
33	Information Technology Web Developer I	\$88.19	\$89.95	\$91.75	\$93.59	\$95.46
34	Information Technology Web Developer II	\$98.92	\$100.90	\$102.92	\$104.98	\$107.08
35	Information Technology Web Developer III	\$113.36	\$115.63	\$117.94	\$120.30	\$122.71
36	Information Technology Subject Matter Expert I	\$185.81	\$189.53	\$193.32	\$197.19	\$201.13
37	Information Technology Subject Matter Expert II	\$241.70	\$246.53	\$251.46	\$256.49	\$261.62
38	Information Technology Subject Matter Expert III	\$285.45	\$291.16	\$296.98	\$302.92	\$308.98
39	Information Technology Project Manager I	\$113.65	\$115.92	\$118.24	\$120.60	\$123.01
40	Information Technology Project Manager II	\$128.98	\$131.56	\$134.19	\$136.87	\$139.61
41	Information Technology Project Manager III	\$145.62	\$148.53	\$151.50	\$154.53	\$157.62
42	Information Technology Administrative Support I	\$42.57	\$43.42	\$44.29	\$45.18	\$46.08
43	Information Technology Administrative Support II	\$64.20	\$65.48	\$66.79	\$68.13	\$69.49
44	Information Technology Document Writer/ Editor I	\$53.82	\$54.90	\$56.00	\$57.12	\$58.26
45	Information Technology Document Writer/ Editor II	\$72.92	\$74.38	\$75.87	\$77.39	\$78.94
46	Information Technology Document Writer/ Editor III	\$78.89	\$80.47	\$82.08	\$83.72	\$85.39
47	Information Technology Quality Assurance Analyst I	\$66.71	\$68.04	\$69.40	\$70.79	\$72.21
48	Information Technology Quality Assurance Analyst II	\$91.84	\$93.68	\$95.55	\$97.46	\$99.41
49	Information Technology Program Analyst I	\$46.17	\$47.09	\$48.03	\$48.99	\$49.97
50	Information Technology Program Analyst II	\$64.20	\$65.48	\$66.79	\$68.13	\$69.49
51	Information Technology Program Analyst III	\$80.46	\$82.07	\$83.71	\$85.38	\$87.09

** Degree requirements may be substituted for experience as follows: 2 yr. of experience for 1 yr. of required education.

COLSA Corporation		Region C				
Labor Category		Customer-Site Labor Rates				
Item #		Year 6	Year 7	Year 8	Year 9	Year 10
1	IT Network/Communications Analyst I	\$48.00	\$48.96	\$49.94	\$50.94	\$51.96
2	IT Network/Communications Analyst II	\$57.24	\$58.38	\$59.55	\$60.74	\$61.95
3	IT Network/Communications Analyst III	\$71.78	\$73.22	\$74.68	\$76.17	\$77.69
4	IT Network/Communications Engineer I	\$55.20	\$56.30	\$57.43	\$58.58	\$59.75
5	IT Network/Communications Engineer II	\$71.38	\$72.81	\$74.27	\$75.76	\$77.28
6	IT Network/Communications Engineer III	\$85.70	\$87.41	\$89.16	\$90.94	\$92.76
7	IT User Services Analyst I	\$32.22	\$32.86	\$33.52	\$34.19	\$34.87
8	IT User Services Analyst II	\$38.06	\$38.82	\$39.60	\$40.39	\$41.20
9	IT User Services Analyst III	\$55.28	\$56.39	\$57.52	\$58.67	\$59.84
10	Information Technology Assurance Analyst I	\$40.52	\$41.33	\$42.16	\$43.00	\$43.86
11	Information Technology Assurance Analyst II	\$66.69	\$68.02	\$69.38	\$70.77	\$72.19
12	Information Technology Assurance Analyst III	\$73.71	\$75.18	\$76.68	\$78.21	\$79.77
13	Information Technology Systems Technician I	\$33.21	\$33.87	\$34.55	\$35.24	\$35.94
14	Information Technology Systems Technician II	\$38.70	\$39.47	\$40.26	\$41.07	\$41.89
15	Information Technology Systems Technician III	\$52.24	\$53.28	\$54.35	\$55.44	\$56.55
16	Information Technology Programmer I	\$55.65	\$56.76	\$57.90	\$59.06	\$60.24
17	Information Technology Programmer II	\$68.86	\$70.24	\$71.64	\$73.07	\$74.53
18	Information Technology Programmer III	\$78.82	\$80.40	\$82.01	\$83.65	\$85.32
19	Information Technology Software Analyst I	\$40.37	\$41.18	\$42.00	\$42.84	\$43.70
20	Information Technology Software Analyst II	\$59.83	\$61.03	\$62.25	\$63.50	\$64.77
21	Information Technology Software Analyst III	\$66.26	\$67.59	\$68.94	\$70.32	\$71.73
22	Information Technology Systems Analyst I	\$47.23	\$48.17	\$49.13	\$50.11	\$51.11
23	Information Technology Systems Analyst II	\$55.20	\$56.30	\$57.43	\$58.58	\$59.75
24	Information Technology Systems Analyst III	\$71.05	\$72.47	\$73.92	\$75.40	\$76.91
25	Information Technology Systems Engineer I	\$55.20	\$56.30	\$57.43	\$58.58	\$59.75
26	Information Technology Systems Engineer II	\$74.09	\$75.57	\$77.08	\$78.62	\$80.19
27	Information Technology Systems Engineer III	\$102.68	\$104.73	\$106.82	\$108.96	\$111.14
28	Information Technology Equipment Operator I	\$38.06	\$38.82	\$39.60	\$40.39	\$41.20
29	Information Technology Equipment Operator II	\$55.28	\$56.39	\$57.52	\$58.67	\$59.84
30	Information Technology Systems Administrator I	\$43.11	\$43.97	\$44.85	\$45.75	\$46.67
31	Information Technology Systems Administrator II	\$66.26	\$67.59	\$68.94	\$70.32	\$71.73
32	Information Technology Systems Administrator III	\$83.07	\$84.73	\$86.42	\$88.15	\$89.91
33	Information Technology Web Developer I	\$68.93	\$70.31	\$71.72	\$73.15	\$74.61
34	Information Technology Web Developer II	\$77.33	\$78.88	\$80.46	\$82.07	\$83.71
35	Information Technology Web Developer III	\$88.61	\$90.38	\$92.19	\$94.03	\$95.91
36	Information Technology Subject Matter Expert I	\$185.81	\$189.53	\$193.32	\$197.19	\$201.13
37	Information Technology Subject Matter Expert II	\$241.70	\$246.53	\$251.46	\$256.49	\$261.62
38	Information Technology Subject Matter Expert III	\$285.45	\$291.16	\$296.98	\$302.92	\$308.98
39	Information Technology Project Manager I	\$88.83	\$90.61	\$92.42	\$94.27	\$96.16
40	Information Technology Project Manager II	\$100.82	\$102.84	\$104.90	\$107.00	\$109.14
41	Information Technology Project Manager III	\$113.82	\$116.10	\$118.42	\$120.79	\$123.21
42	Information Technology Administrative Support I	\$33.27	\$33.94	\$34.62	\$35.31	\$36.02
43	Information Technology Administrative Support II	\$50.18	\$51.18	\$52.20	\$53.24	\$54.30
44	Information Technology Document Writer/ Editor I	\$42.06	\$42.90	\$43.76	\$44.64	\$45.53
45	Information Technology Document Writer/ Editor II	\$56.99	\$58.13	\$59.29	\$60.48	\$61.69
46	Information Technology Document Writer/ Editor III	\$61.66	\$62.89	\$64.15	\$65.43	\$66.74
47	Information Technology Quality Assurance Analyst I	\$52.12	\$53.16	\$54.22	\$55.30	\$56.41
48	Information Technology Quality Assurance Analyst II	\$71.78	\$73.22	\$74.68	\$76.17	\$77.69
49	Information Technology Program Analyst I	\$36.08	\$36.80	\$37.54	\$38.29	\$39.06
50	Information Technology Program Analyst II	\$50.18	\$51.18	\$52.20	\$53.24	\$54.30
51	Information Technology Program Analyst III	\$62.88	\$64.14	\$65.42	\$66.73	\$68.06

** Degree requirements may be substituted for experience as follows: 2 yr. of experience for 1 yr. of required education.

Attachment 2 – Labor Categories

ID #	Proposed GSA Schedule Category	Years Exp.	*Educational Requirements	Functional Responsibility
1	IT Network/Communications Analyst I	2	BS or Network related certification	Evaluates, integrates, operates, and maintains information technology networks and/or telecommunications systems. Provides first-tier trouble-shooting of IT systems and first-tier customer services.
2	IT Network/Communications Analyst II	5	BS	Evaluates, integrates, operates, and maintains information technology networks and/or telecommunications systems. Provides first-tier trouble-shooting of IT systems and first-tier customer services.
3	IT Network/Communications Analyst III	7	BS	Evaluates, integrates, operates, and maintains information technology networks and/or telecommunications systems. Provides first-tier and second-tier trouble-shooting of IT systems and first-tier and second-tier customer services. May supervise activities of more junior team members.
4	IT Network/Communications Engineer I	0	BS	Supports the development of communications networks including voice, data, video, and wireless services. Assists in the analysis of the characteristics of the information to be transported and network design; performs network troubleshooting; and supports information technology network operations.
5	IT Network/Communications Engineer II	3	BS	Supports the requirements analysis and development of communications networks including voice, data, video, and wireless services. Assists in the analysis of the characteristics of the information to be transported and network design; performs information technology network troubleshooting; and supports network operations.
6	IT Network/Communications Engineer III	5	BS	Analyzes requirements and develops communications networks including voice, data, video, and wireless services. Assists in the analysis of the characteristics of the information to be transported and network design; performs information technology network troubleshooting; and supports network operations. Researches and oversees the implementation of new technologies. May supervise the activities of more junior team members.
7	IT User Services Analyst I	0	HS + 2 yr. electronics training	Provides tier one technical assistance to information technology system users. Responds to users' requests for assistance. May staff a help desk and use a call tracking system. Installs and makes routine modifications to computer hardware and software. Troubleshoots routine problems.
8	IT User Services Analyst II	3	HS + 2 yr. electronics training	Provides tier one technical assistance to information technology system users. Responds to users' requests for assistance. May staff a help desk and use a call tracking system. Installs and makes non-routine modifications to computer hardware and software. Troubleshoots problems.

9	IT User Services Analyst III	8	HS + 2 yr. electronics training	Provides tier one technical assistance to information technology system users. Responds to users' requests for assistance. May staff a help desk and operate and maintain a call tracking system. Installs and makes non-routine modifications to computer hardware and software. Troubleshoots complex problems. May serve as a lead for a user services team.
10	Information Technology Assurance Analyst I	2	BS	Responsible for performing security audits of customers' information technology systems; evaluating operating practices to determine if controls and security measures are adequate; assessing dependability of information technology systems and associated data; confirming adherence to policies, standards, and industry best practices; developing security-related documentation.
11	Information Technology Assurance Analyst II	5	BS	Responsible for performing and/or leading teams to perform security audits of customers' information technology systems; evaluating operating practices to determine if controls and security measures are adequate; assessing dependability of information technology systems and associated data; confirming adherence to policies, standards, and industry best practices; developing test plans, procedures, and checklists to obtain required data; and presenting oral and written findings and recommendations as well as mitigation support.
12	Information Technology Assurance Analyst III	7	BS	Responsible for performing and/or leading teams to perform security audits of customers' information technology systems; evaluating operating practices to determine if controls and security measures are adequate; assessing dependability of information technology systems and associated data; confirming adherence to policies, standards, and industry best practices; developing test plans, procedures, and checklists to obtain required data; and presenting oral and written findings and recommendations as well as mitigation support.
13	Information Technology Systems Technician I	1	HS + 2 yr. electronics training	Installs, repairs, and configures information technology systems hardware and software. May support IT network installation. Performs preventive and corrective maintenance.
14	Information Technology Systems Technician II	3	HS + 2 yr. electronics training	Installs, repairs, and configures information technology systems hardware and software. May support IT network installation. Performs preventive and corrective maintenance.
15	Information Technology Systems Technician III	5	HS + 2 yr. electronics training	Installs, repairs, and configures information technology systems hardware and software and supports IT network installation. Analyzes problems and provides recommendations for resolution. May lead a team of Information Technology Systems Technicians.
16	Information Technology Programmer I	0	BS	Codes, tests, and documents test results for Information Technology software programs, applications, or databases.
17	Information Technology Programmer II	3	BS	Codes, tests, and documents test results for Information Technology software programs, applications, or databases.

18	Information Technology Programmer III	6	BS	Codes, tests, and documents test results for Information Technology software programs, applications, or databases. May lead a team of programmers.
19	Information Technology Software Analyst I	1	BS	Performs information technology functional analysis, requirements analysis, software program/application/database design and development, program/application verification and validation, or program/application/database documentation development.
20	Information Technology Software Analyst II	3	BS	Performs information technology functional analysis, requirements analysis, software program/application/database design and development, program/application verification and validation, or program/application/database documentation development.
21	Information Technology Software Analyst III	5	BS	Performs information technology functional analysis, requirements analysis, software program/application/database design and development, program/application verification and validation, or program/application/database documentation development. May lead a team of software analysts.
22	Information Technology Systems Analyst I	2	BS	Performs information technology functional analysis, requirements analysis, system design and development, system verification and validation, or system documentation development for information systems.
23	Information Technology Systems Analyst II	5		Performs information technology functional analysis, requirements analysis, system design and development, system verification and validation, or system documentation development for information systems.
24	Information Technology Systems Analyst III	7	BS	Performs information technology functional analysis, requirements analysis, system design and development, system verification and validation, or system documentation development for information systems. May lead a team of system analysts.
25	Information Technology Systems Engineer I	0	BS	Designs, implements and supports technical solutions to information technology systems requirements using established engineering methodologies.
26	Information Technology Systems Engineer II	4	BS	Designs, implements and supports technical solutions to information technology systems requirements using established engineering methodologies.
27	Information Technology Systems Engineer III	7	BS	Designs, implements and supports technical solutions to information technology systems requirements using established engineering methodologies. May lead a team of systems engineers.
28	Information Technology Equipment Operator I	2	HS + 2 yr. electronics training	Operates systems and peripheral equipment in accordance with established operations and maintenance support procedures. Supports users' requests for information technology processing requirements.

29	Information Technology Equipment Operator II	5	HS + 2 yr. electronics training	Operates systems and peripheral equipment in accordance with established operations and maintenance support procedures. Supports users' requests for information technology processing requirements.
30	Information Technology Systems Administrator I	0	BS	Administers information technology systems including providing user support, monitoring and evaluating IT system performance, installing and configuring software and hardware, and troubleshooting and resolving IT system problems.
31	Information Technology Systems Administrator II	3	BS	Administers information technology systems including providing user support, monitoring and evaluating IT system performance, installing and configuring software and hardware, and troubleshooting and resolving IT system problems.
32	Information Technology Systems Administrator III	5	BS	Independently administers complex information technology systems including providing user support, monitoring and evaluating IT system performance, installing and configuring software and hardware, and troubleshooting and resolving IT system problems. May supervise a team of system administrators.
33	Information Technology Web Developer I	1	BS	Provides information technology systems analysis, design, development, and implementation of web-based programs and systems.
34	Information Technology Web Developer II	3	BS	Provides information technology systems analysis, design, development, and implementation of web-based programs and systems. May lead a team of web developers.
35	Information Technology Web Developer III	5	BS	Independently analyzes information technology enterprise-wide requirements and designs, develops, and implements IT enterprise solutions.
36	Information Technology Subject Matter Expert I	15	BS-related field	Defines problems, analyzes requirements, and develops recommendations and plans to address requirements in specialized areas of information technology. Coordinates and oversees the preparation of evaluations of information technology systems.
37	Information Technology Subject Matter Expert II	20	BS-related field	Defines problems, analyzes requirements, and develops recommendations and plans to address requirements in specialized areas of information technology. Coordinates and oversees the preparation of evaluations of information technology systems.
38	Information Technology Subject Matter Expert III	25	BS-related field	Defines problems, analyzes requirements, and develops recommendations and plans to address requirements in specialized areas of information technology. Coordinates and oversees the preparation of evaluations of information technology systems.
39	Information Technology Project Manager I	5	BS/BA	Manages schedule, cost, and technical performance of information technology program ensuring application of appropriate resources to all requirements and providing primary interface with customer.
40	Information Technology Project Manager II	10	BS-related field	Manages schedule, cost, and technical performance of mid-size information technology program ensuring application of appropriate resources to all requirements and providing primary interface with customer.

41	Information Technology Project Manager III	15	BS-related field	Manages schedule, cost, and technical performance of highly complex or multiple information technology programs ensuring application of appropriate resources to all requirements and providing primary interface with customer.
42	Information Technology Administrative Support I	3	HS	Provides general office administrative support to an information technology program such as data entry and telephone support.
43	Information Technology Administrative Support II	8	HS	Provides specialized office administrative support to an information technology program such as supporting development of program reports, data entry into specialized applications, assisting in the scheduling of resources.
44	Information Technology Document Writer/ Editor I	3	BS/BA	Provides technical writing and/or editing of information technology-related documentation.
45	Information Technology Document Writer/ Editor II	7	BS/BA	Provides technical writing and/or editing of information technology-related documentation.
46	Information Technology Document Writer/ Editor III	10	BS/BA	Independently provides technical writing and/or editing of information technology-related documentation. May lead a team of technical writers/editors.
47	Information Technology Quality Assurance Analyst I	3	BS/BA	Supports quality audits and assessments and prepares reports in accordance with information technology program plans.
48	Information Technology Quality Assurance Analyst II	5	BS/BA	Performs quality audits and assessments and prepares reports in accordance with information technology program plans. May lead a team of quality assurance analysts.
49	Information Technology Program Analyst I	0	BS/BA	Provides analyses of information technology program's cost, schedule, and/or technical performance. May prepare contract progress reports.
50	Information Technology Program Analyst II	4	BS/BA	Provides analyses of information technology program's cost, schedule, and/or technical performance. May prepare contract progress reports.
51	Information Technology Program Analyst III	7	BS/BA	Develops approaches to evaluating information technology programs' cost, schedule, and technical performance using accepted industry methodologies. Prepares contract progress reports.
* Degree requirements may be substituted for experience as follows: 2 yr. of experience for 1 yr. of required education.				